

## Are you prepared? Assisting in-crisis patrons in the library

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### **Training Resources (including webinars and courses)**

[ALA Outreach Resources for Services to Poor and Homeless People including Extending Our Reach: Reducing Homelessness Through Library Engagement](#)  
[A Librarian's Guide to Homelessness](#) or ALA's "fee" based and expanded version [The Librarian's Guide to Homelessness](#)

[American Library Association, Social Responsibilities Round Table: Hunger, Homelessness & Poverty Task Force](#)

[Americans with Disabilities Act](#)

[Boston Public Library: Housing, Health, Hunger & Help](#)

[Handling Challenging Situations](#) Part I

[Handling Challenging Situations](#) Part II

[Homelessness & Libraries: A Bibliography](#) (pdf), compiled by the Spartanburg County Public Libraries Training Department, 2015

[Homeless People in the Library: Legal Issues](#) or [PDF version](#)

[Hunger, Homelessness and Poverty Task Force](#)

[Infopeople Learning Opportunities: Libraries Seeking Solutions and Serving Communities](#) (Courses include: *Social Services in the Library*; *Library Services for Patrons Experiencing Homelessness*; *Serving People with Mental Illness*; *Customer Service Challenges, Re-defining Safe at Work*)

[Library Anchor Models for Bridging Diversity Achievements](#) (LAMBDA) IMLS-funded project to provide continuing education and improve the knowledge, skills and abilities of library staff who are interested in creating programs that develop and improve services to homeless LGBTQA+ youth.

[Librarian's Guide to Homelessness: Compassionate Tools for Reducing Homelessness](#)

[Massachusetts Coalition for the Homeless](#)

[National Alliance on Mental Illness \(NAMI\)](#)

[National Crisis Prevention Institute](#)

[Social Workers in the Library \(SWITL\)](#)

[Staff Training: Effective Library Responses to Homelessness](#)

[Trauma Informed Care and the Library](#)

[Understanding and Serving People Experiencing Homelessness: A Trauma-Informed Approach to Library Service](#)

[Webjunction "Resources on Libraries and Homelessness"](#)

## **Social Media Groups**

Trauma Informed Services in Libraries - Facebook

Libraries and Homeless Patrons - Facebook

\*This list provides links to articles and other resources as found by the author. It is by no means exhaustive, but rather continues to grow as more information is discovered!